# Community Driven Business Recruitment

Michigan Main Street Webinar Series



# Main Street Four Points®



# **Economic Vitality**

Strengthens existing economic assets, while also identifying opportunities for new development and growth.

# Design

Leverages unique, historic character to create inviting districts that attract visitors, residents and businesses.

# Organization

Cultivates partnerships and coordinates resources around a shared community vision for downtown.

## **Promotion**

Communicates the value and vitality of downtown to community members, potential investors and key stakeholders.

# **Economic Vitality**



 $\begin{array}{c} 1 \\ \hline \end{array} \longrightarrow \begin{array}{c} 2 \\ \hline \end{array} \longrightarrow \begin{array}{c} 3 \\ \hline \end{array} \longrightarrow \begin{array}{c} 5 \\ \hline \end{array}$ 

Assess the downtown district's existing economic conditions

Interpret collected information

Identify available properties and/or sites

Determine small business incentives, resources and technical assistance

Create and distribute property information, business guides, incentives and goals

# Pre-Recruitment Activities

# RESEARCH & ASSESS

## FOUNDATION FOR BUILDING A BUSINESS RECRUITMENT STRATEGY

Compile building information

Collect business information

Gather customer information

Compile demographic information

Review Market
Study and Master
Plans

Small business journey mapping

Survey needs of property and business owners

Connect with City
Planner/City
Manager

Engage your community

# Understand Your Economy

# Small Business Mapping



Small Business Journey Mapping



Creates clear understanding for the processes and establishes accountability



Provides an overall understanding of the small business owner experience



Provides an easy to read framework identifying fees, permitting timeline + contact information



Streamlines the permitting process by identifying repetitive steps



Helps market your community as small business friendly!

# **UPDATE BUILDING + BUSINESS INVENTORY**

А	В	L		М	N	0	Р	Q	R _	S	Т
Business Name	Business Address	Local Cont	act Email	Business Location (basement, ground-floupper-floor)	oor, Year Establishe	# of Full- time Jobs	# of Part- time Jobs	Business Hours	Estimated Annual Sales	Rent per Month	Size of Space (in square feet)
	В	E		F	G			н			
				220000200			17120	900002400000			
	Property Street Address	Available		Known As	Notes		4	mer Name			
	127 Court Street	N	Otsego Poli	ce Department	1 main entrance		Authority	10.3			
	218 N. Farmer Street	N		orical Museum	2 store fronts		Authority				
	124 N. Farmer Street	N		Foreign Wars	2 store fronts, 2nd f	floor apartment	Veterans o	f Foreign Wa	irs		
	112 Kalamazoo Street	N	Church of G	od	parking lot		Church of 0	God			
	117 E. Orleans Street	N	Otsego City	Hall	2 entrances		City of Ots	ego			
	125 S. Farmer Street	N	Otsego Fire	Department	2 main entrances		City of Ots	ego			
	115 S. Farmer Street	N	Alano Club		1 store front		City of Ots	ego			
	121 W. Allegan Street	N	Bob's True \	Value Hardware			Robert E &	Carol H Me	les; Br		
	141 N. Farmer Street	N	MIIIAssist S	ervices Inc.	1 store front		MillAssist S	Services Inc			
	125 W. Allegan Street	N	Bob's True \	Value Hardware	apartment, open sp	ace	Robert E &	Carol H Me	les; Br		
	109 N. Farmer Street	N	365 Fitness		1 store front		William &	Sandra Ham	bright		
	131 E. Allegan Street	N	Little Pines	Auto Repair	1 store front		Service				
	103 W. Allegan Street	N	Amish Oak	Treasures	entrances, basemen	it	Twin Lakes	Sales LLC			
	114 W. Allegan Street	N	Antique Ma	dl .	access		Roger New	man			
	134 W. Allegan Street	N	W.I.C.		2 store fronts, 2nd f	floor office/apt	Richard Ha	ugh			
	133 W. Allegan Street	N	Turn It Arou	and Resale	2 entrances, add on	Kalamazoo	c/o Thoma	s Rosenhaga	in		
	124 E. Allegan Street	N	Farmer's Ins	surance	1 store front		Nathan & J	ennifer Hun	t		

# What should be collected?

Goal: Collect information about each property and business in the district

# **Property + Building**

- Parcel number
- Street address
- Owner name + contact
- Building size
- Parcel size
- Taxable value
- State equalized value
- Most recent sale date+ price

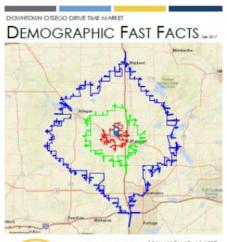
# **Activity + Use**

- Street address
- Number of stories
- Use
- Available for sale/lease
- Number of housing units
- Type of housing units
- Lease rate/rent
- Owner occupied?

# Businesses + Jobs

- Business name
- Website/social links
- Street address
- Owner contact info
- Local contact info
- Year business established
- Years at current location
- Business hours
- Number of jobs (FT +PT)

# Market Data



(	19,000	10 MINUTE DRIVE TIME   20 2017—22 GROWTH: 3.09		
	Population	5 Min	10 Min	20 Min
	2017 Extimate	7,680	19,000	109,403
	Growth (2017-22)	3.5%	3.0%	3.25
Done cross	(1) En ton	P C	L PRODUCT COM	1.70



	DAYTHE CHANGE: 7.1%				
01	Daytima Population	\$ Min	10 Min	20 M	
	Total Daytime Pop	8,229	18,121	101,4	
TIME POP	Daytima Changa	7.1%	-4.6%	.7.	



HOUSEHOLDS

Households	5 Min	10 Min	20 Min
2017 Estimate	3,106	7,441	44,680
HH Growth (2017-22)	3.5%	3.0%	3.1%

VA:	\$51,844	1 10 Min 2017	ute Dave To	
	Madian HH Income	5 Min	10 Min	20 M
	2017 Extinate	\$45,390	\$51,844	\$45,0
	Grawth (2017-22)	7.3%	3.6%	9.8
MEDIAN HH INCOME	(i) 2017 State: \$52	,121 20	17-22 Gra	wth: 8.3

## **Eating and Drinking Establishments**

Deli/Sandwich Shop	Restaurant		
Top Features:	Top Features:		
Sandwiches/salads	Casual, family-friendl		
Homemade soups	Full-service		
Grilled sandwiches	Dinner menu		
Grab-and-go items	Outdoor dining		
Survey Demo: HH Income	Survey Demo: HH Income		
\$50K to \$100K: <b>39</b> %	\$50K to \$100K: <b>30</b> %		
\$100K+: <b>48</b> %	\$100K+: <b>56</b> %		

# Retail Establishments | Top Selec

Specialty Foods	Kitchen, Home ,Gifts
Top Features:	Top Features:
Locally-sourced foods	Home furnishings/decor
Artisan foods	Demo kitchen & classes
Organic foods	Made in Howell/MI
Ethnic foods	Tasting/sampling events
Survey Demo: HH Income	Survey Demo: HH Income
\$50K to \$100K: <b>28</b> %	\$50K to \$100K: <b>32</b> %
\$100K+: <b>62</b> %	\$100K+: <b>50</b> %

2014 Sales Surplus & Leakage Analysis	2.5 Miles	5 Miles	10 Miles
NAICS Code: Business Description	Surplus/(Leakage) Estimate	Surplus/(Leakage) Estimate	Surplus/(Leakage) Estimate
Total Retail Trade and Food & Drink (NAICS 44 – 45, 722)			
2011	\$28,130,332	\$7,878,460	(\$157,465,200)
2014	\$24,779,797	(\$13,415,760)	(\$291,068,831)
Total Retail Trade (NAICS 44 – 45)			
2011	\$27,886,095	\$13,032,923	(\$121,072,386)
2014	\$23,679,524	(\$9,083,315)	(\$257,798,701)
Total Food & Drink (NAICS 722)			
2011	\$244,237	(\$5,154,463)	(\$36,392,815)
2014	\$1,100,273	(\$4,332,445)	(\$33,270,130)

# Customer Profile



# Traditional Living

Households: 2,395,200

Average Household Size: 2.51

Median Age: 35.5

Median Household Income: \$39,300



# Cozy Country Living (LM6) | #1 All Drives)

5 Mi	Minutes 10 Minutes			20 Minutes		
HHs	Percent	HHs	Percent	HHs	Percent	
1,491	48.0%	3,303	44.4%	12,708	28.4%	

- Empty nesters in bucolic settings
- Largest Tapestry group, almost half of households located in the Midwest
- Homeowners with pets, residing in single-family dwellings in rural areas;
   almost 30% have 3 or more vehicles and, therefore, auto loans
- Politically conservative and believe in the importance of buying American
- Own domestic trucks, motorcycles, and ATVs/UTVs
- Prefer to eat at home, shop at discount retail stores (especially Walmart), bank in person, and spend little time online
- Own every tool and piece of equipment imaginable to maintain their homes, vehicles, vegetable gardens, and lawns
- Listen to country music, watch auto racing on TV, and play the lottery; enjoy outdoor activities, such as fishing, hunting, camping, boating, and even bird watching

## **MARKET PROFILE**

- They shop for groceries at discount stores such as Walmart supercenters
- Convenience stores are commonly used for fuel or picking up incidentals like lottery tickets
- They tend to carry credit card balances, have personal loans, and pay bills in person.
- Half of households have abandoned landlines for cell phones only.
- They watch their favorite channels including ABC Family, CMT, Game Show Network.
- They're fast food devotees.
- They enjoy outdoor activities such as fishing and taking trips to the zoo.
- TV is seen as the most trusted media.

Source: Esri.com/tapestry

# Identify Business Clusters + Anchors

# Anchor Businesses or Institutions

- · Pizza Transit
- · Wonderland Cinema
- · Iron Shoe Distillery
- · United Federal Credit Union
- Library
- The YMCA
- SLR Pilates
- · Secretary of State
- · Antique Stores
- Chapin Mansion
- Amtrak
- Brass Eye
- Harding's
- · Inertia Cycleworks
- Rusty Hooks Bait & Tackle

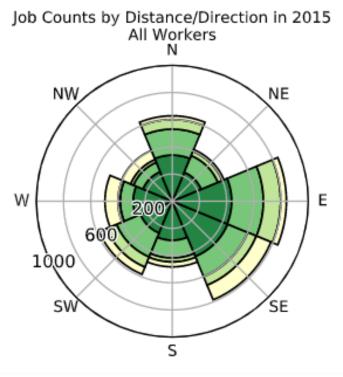
# Business Clusters

## **Food & Restaurant**

- Restaurants
- Bakeries
- Food Shops (Cheese Shop)
- Craft Beer and Beverage

# Other Data?





Identify any trends in the data

Share findings with existing businesses

Begin to develop opportunities for expansion and target business list for recruitment and startups

Interpret the data

What's the Information Saying?

# Identifying Target Business Types

Complementary Rusiness Opportunities

# nullying larget busilless types

complementary business opportunity	-5
Successful Downtown Business (Existing):	
Complementary Business Opportunities:	
A	C
B	D
Successful Downtown Business (Existing):	
Complementary Business Opportunities:	
A	C
B	D
Successful Downtown Business (Existing):	
Complementary Business Opportunities:	
A	C
B	D

# Identifying Target Business Types

## **Business Opportunities Chart**

Explanation: The greater the number of market conditions a business opportunity meets, the greater the chance that this is a good avenue to investigate.

	#1	#2	#3	#4
Business Opportunities:				
Fits with market position statement				
Gap identified in business mix and/ or sales surplus/leakage analysis				
Complements existing businesses				
Serves targeted customer group(s)				
Identified in consumer surveys				
Identified in business survey				
Appropriate space available				
Other:				







# CONSIDER NON-TRADITIONAL BUSINESS OPPORTUNITIES

- Light duty manufacturing, academic facilities, arts/culture institutions
- Consider shared spaces
- Pop-up shops
- Mobile retailing
- Creative/experiential retail
- Incubator space
- Food trucks

# PROPERTIES + SITES

# Creating + Collecting Property Cut Sheets

- Real estate property information
- Recent photograph
- Square feet available
- Lease or sale price
- Zoning
- Description
- Map of location, proximity to other assets
- Contact information



#### 205 BRIDGE STREET Charlevoix, MI 49720

- Historic Property
- Ample Parking
- Central Business Distri



#### LOCATED WITHIN CHARLEVOIX MAIN STREET & DDA DISTRICTS

Charlevoix Main Street is working to build partnerships to enhance local economic development and create a vibrant year-round downtown community





Great commercial location on the main thoroughfare in downtown Charlevoix.

The building is near Charlevoix City Marina, Bridge Park and East Park, the City's crown jewel of entertainment and recreation. Ample free parking is available in the street and in parking lots behind this space.

The space is zoned with the Central Business District distinction which provides a broad range of commercial, office, and service uses allowed by right.

Landlord has long history in community and this space has been a very successful business in the past.

Owner Contact: Jeannine Wallace, Gull LLC, ph: 231-547-2342

## Charlevoix DDA

lindseyd@charlevoixmi.gov 231-547-3257 City of Charlevoix markh@charlevoixmi.gov 231-547-3270

# RESOURCES + INCENTIVES









Understanding the small business provider landscape & what role MS plays Work with City on RRC + Main Street having a seat at the table Build relationships with local financial institutions Understanding of broader Economic Development Tools Create new programming, tools, and incentives

- Financial Incentives
  - Local, State and Federal
  - Sign and awning grant/loan program
  - Façade grant/loan program
  - Rental assistance
- Technical Assistance
  - Architectural/design services
  - Storefront window displays
  - Small business counseling
  - Application support for startup and business development tools (liquor license, commercial abatements, etc.)
  - Education and training
- In-Kind
  - Commercial district management (security, parking management, flower plantings, maintenance and cleaning, banners, etc.)
  - Support from other businesses discount on services, advertising, printing, uniforms
  - Chamber membership discount

## NEW BUSINESS INCENTIVE PROGRAM PARTNERS

- Tech Zone/Central Iowa
   Systems: \$200 towards the
   purchase of any technology
   system incorporated into new
   business.
- Shadran Industrial Supply:
   Free rental of floor machines.
- Unger Insurance: \$40 in Chamber Checks.
- Fudge's Flowers & Gifts: a plant at your Grand Opening!
   Let Bonnie know the date.
- Don's Ace Hardware: Buy 2, get one free on single cut door keys.

#### **Incentives & Assistance**

Howell Main Street Inc. offers a variety of incentive programs to achieve our mission of positioning downtown Howell as a destination, supporting our entrepreneurial eco-system, and improving the quality and appearance of our storefronts that fit our community's design standards.

#### **Rental Assistance Program:**

Through the Rental Subsidy Program, Howell Main Street will provide rental assistance for up to 12 months for businesses that choose to locate, or expand their existing footprint, in our core downtown Main Street district.

- Provides grant for a full year with \$500 per month being paid to the property owner for the 1st quarter, \$400 per month for the 2nd quarter, \$300 per month for the 3rd quarter, and \$200 per month for the final quarter.
- Applications must be approved by the Rental Assistance review team and include:
  - Copy of a business plan
  - YTD financials from the previous calendar year (for existing businesses), or financial plan including any loan information
  - Selected businesses must provide a copy of signed lease agreement within 30 days of being approved.

#### Sign Incentive Program:

- Provides a grant of 25% of the approved sign costs.
- Maximum of \$1000 awarded per applicant
- Sign designs must follow the City of Howell adn Howell Main Street's sign permitting guidelines, as well
  as receive approval from the Design Committee PRIOR to start of production.



## **Business Incentives**

For those who want an outdoor adventure in and around one of the most beautiful towns anywhere, Charlevoix, Michigan offers a most picturesque setting on three lakes (including Lake Michigan), a quaint, charming and vibrant downtown and one-of-a-kind festivals. At once historic and progressive, Charlevoix has all the comforts of a larger community, including highly-ranked schools, a local hospital, low crime rate and opportunities to get involved and make a difference in the community. Charlevoix, It's a classic beauty.

### Entrepreneurial Toolkit

Review the Entrepreneurial Toolkit for the Northern Lakes Economic Alliance (PDF).

#### Commercial Redevelopment District

Public Act 255 of 1978 encourages the replacement, restoration, and new construction of commercial property by abating the property taxes generated from new investment for a period up to 12 years. As defined, commercial property means land improvements whether completed or in the process of construction, the primary purpose and use of which is the operation of a commercial business enterprise. Mixed-use developments maybe eligible, but the abatement will only apply to the commercial potion of the property. Land and personal property are not eligible for abatement under this act.

Types of commercial property enterprises include:

- Engineering
- Office
- Parts distribution
- · Research and development
- Retail sales
- Warehousing

For more information, please view the Commercial Facilities Exemption Certificate Policy (PDF).

## Redevelopment Liquor License

Redevelopment Liquor License (PA 501)To encourage cities to enhance their quality of life for their residents and visitors to their communities, the Liquor Control Commission may issue public on-premises licenses in addition to those quota licenses currently allowed in those cities. Eligible businesses must be:

- · Located in an established business district, or redevelopment area
- · Have spent at least \$75,000 in building improvements
- · Must have a seating capacity of at least 25 people
- · Among other requirements

For more information, please view the Redevelopment Liquor License (PDF).



## **DDA Business Programs**

### DDA Facade Loan Program

The DDA offers qualified businesses in DDA District a loan for façade improvements that meet criteria. The loan fund is managed cooperatively by Lapeer Main Street, Inc, the Lapeer DDA and the Lapeer Development Corporation (LDC). Over a dozen buildings have benefited

Design and Loan Procedures



# DDA Sign Assistance Program The DDA will provide 50% of the

The DDA will provide 50% of the cost to design, construct, and install exterior signage up to a maximum value of \$300 to businesses in the DDA District. Over 20 businesses benefited.

Program Guidelines and Application

#### **Lapeer Development Corporation**

If you need assistance getting your business off the ground, the Lapeer Development Corporation (LDC) may be able to help. LDC serves business owners in Lapeer County by identifying suitable properties, assisting in securing development funds, and acting as your local, state, and federal government liaison. LDC also provides marketing information, business consulting, tax incentive, and job training assistance.

# Did You Know?

## There are programs that offer benefits to buisiness and home owners within the DDA district.

## The DDA can help if you would like to improve the look of your home or business.

- We offer signage rebates up to 25%, with a maximum amount of \$200\*
- We offer awning rebates up to 25%, with a maximum amount of \$300\*
- Free Design Services through Michigan Main Street
- Discount of up to 30% for painting through Sherwin Williams
- We also offer facade grants and low interest loans

#### The DDA also offers:

- Sidewalk weed control
- · Vibrant welcoming banners
- Weed trimming
- Ornamental lighting and Holiday Decor
- · Flowers on Main Street

Source: Lapeer Main Street, Three Rivers Main Street

# Local Investing + Pitch Competitions

# BUSINESS MODEL COMPETITION -



NOVEMBER 6, 2019
CHEBOYGAN OPERA HOUSE
DOORS OPEN AT 5:00PM
STARTS AT 5:30PM

# Watch entrepreneurs vie for seed dollars!

Cheboygan County entrepreneurs & business owners compete for a share of over \$20,000 in startup funds plus a chance to advance to the Grand Event to win additional startup capital!

FREE Admission. Seating is first come first served.

Visit www.investcheboygan.com for more information



# grubstake

## IT'S LOCAL INVESTING!

We want to teach you the fundamentals of how you can learn to make sound investments in your community. Register today at WhatIsGrubstake.com!

Brought to you by the fine folks at...

WHATISGRUBSTAKE.COM

NC3





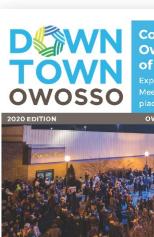






# SPREAD THE WORD

# Community Profile



## Come explore downtown Owosso, and feel the warmth of gathering together.



# State of

Engaged Redevelopment Ready Community®

**Owosso Main Street is** making a real difference.

Downtown Owosso is widely known for its enthusiastic, welcoming culture that invites and embraces businesses. residents and visitors alike, showcasing a green and thriving environment of beautiful, walkable boulevards and authentic, unique attractions, residential, shopping, and dining experiences; the small town-downtown with appeal!

#### Downtown's Goals

- Support a regulatory environment that demonstrates a commitment to the development of businesses, housing and community organizations in downtown Owosso.
- · Create and demonstrate a welcoming culture of hospitality for the visitors, businesses, and residents of downtown Owosso.
- Expand and sustain a model of "coopetition" among downtown Owosso businesses. organizations and attractions.

## TRANSFORMING OWOSSO'S DOWNTOWN



Reignited the city's revolving loan fund offering low-interest working capital loans, redevelopment loans, and upperfloor residential development grants.



Completed a MEDC/CDGB Facade Grant restoring three historic downtown facades within the district. This grant provided over \$300,000.00 in grant funding for restoration efforts

 Revolving loan fund Residential development grants

· Online store/sales program

MEDC/state façade program

Monthly business owner's meetings



Partnered with the National Main Street and Michigan Main Street programs to develop an "Entrepreneurial Ecosystem" program, focused on commercial district revitalization. This program identifies key entrepreneurship assets, targets, and partners and develops key strategies to align your ecosystem with community target markets and real estate assets.



PRIVATE INVESTMENT

Program to date: \$19,890,727





## **Community Profile**





\$53.865



35 years



6.634



### **Main Street is Helping Businesses Thrive**

- · Match on Main funding program
  - · Small Business Saturday champion
  - · Design assistance
  - Market data
  - · Educational workshops

"Owosso Main Street/DDA is the accelerant that propels and sustains our collaborative spirit to work together and make a unified positive impact in our downtown for our residents and visitors."

-Nicholas Pidek, Co-owner, Foster Coffee Company

### **Downtown Drive Time Markets**

	5 Minutes	10 Minutes	20 Minutes
Population	26,625	41,882	175,992
Households	11,618	17,725	73,008
Median HH Income	\$57,800	\$64,409	\$77,303

#### In-demand Businesses

#### Shopping & Retail

Butcher/meat market Arts, crafts, and hobbies Specialty foods

Women's clothing Grocery store

## Food & Drink

Breakfast/brunch restaurant Brewery or brewpub Casual dining eatery Wood-fired/kiln oven pizzeria Steakhouse

Source: Owosso Main Street

# Community Profile

# **Connecting with Place**



2019 Pulse of Downtown



Described recent trends 51% Described recent trends in downtown Owosso as improving or making progress.

26% Said the frequency of their visits to downtown Owosso increased during the past year





8.890+



1,390+

#### Volunteer Connection





2.598 Volunteer hours in 2018-2019



29,416 Volunteer hours (Program to date)



\$64,560



\$730,988 Volunteer value (Program to date)

# In the Numbers

-John Hankerd, Owner, Hankerd's Sportswear





Economic vitality activities Organization activities Operations Dond payments

27,420







# Michigan Main Street

The Leader in Grassroots **Economic Development** 

Michigan Main Street provides technical assistance to local communities as they implement the Main Street Four-Point Approach<sup>a</sup>, a communitydriven, comprehensive strategy encouraging economic development through historic preservation in ways appropriate for the modern marketplace. The program aims to create communities distinguished by economically vital and vibrant commercial districts and downtowns, thereby making the state economically stronger and culturally diverse.

## Real Impact. The numbers prove it!



\$19,426,752 2018-19 Total Private

\$306.022.126



\$99,427,926



109 2018-19 New Businesses 1,408



**100** 2018-19 Façade

1,388



49.092 2018-19 Volunteer Hours 739,831

#### Owosso's **Board of Directors**

Chair: Dave Acton Vice Chair: Bill Gilbert Treasurer: Kenneth Cushman Authority Member/Mayor: Chris Eveleth Authority Member, Lance Omer

Authority Member: Jim Woodworth Authority Member: Bobbi Fuller

'Owosso Main Street/DDA is beyond grateful for the leadership and inspiration we have received from the Michigan Main Street Center and the National Main Street team. These organizations are a delight to work with and our community would not be where we are today without them."

## -Dave Acton, Board Chair, Owosso Main Street/DDA **Our Communities**



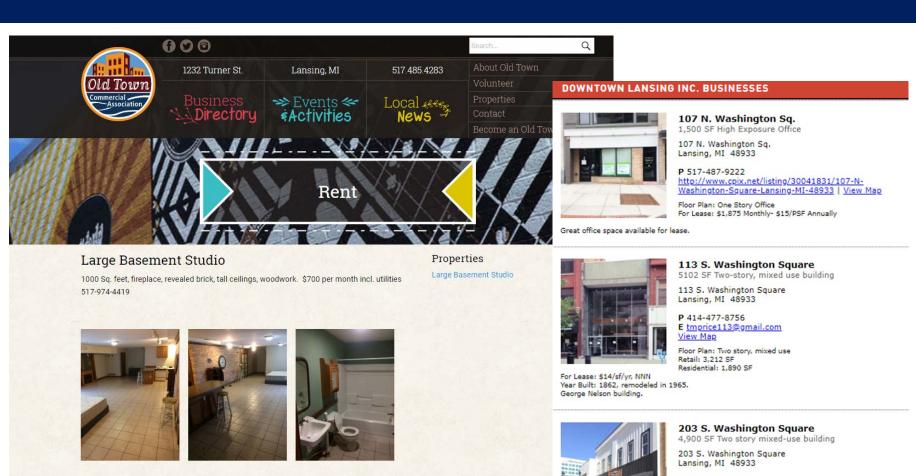
▲ Master Level



DEVELOPMENT CORPORATION

Source: Owosso Main Street

# Available Properties



Source: Old Town Commercial Association

We want to let people know about your deluxe loft or perfect store front in Lansing's hip and

historic Old Town. Email oldtown@oldtownmainstreet.org and tell us all about it so we can

spread the word and welcome new faces to the neighborhood.

t timpirces rangomanicom View Map

Floor Plan: Two story, mixed use Retail: 3,212 SF Residential: 1,890 SF

For Lease: \$14/sf/yr, NNN Year Built: 1862, remodeled in 1965. George Nelson building.

Source: Downtown Lansing, Inc

# Business Development Webpage

### HOW TO GET STARTED OPENING A BUSINESS IN DOWNTOWN HOWELL:

Please note, this is meant as a brief informational tool to help you get started. For more detailed information and instructions to help your business on the road to success, please contact the appropriate departments as listed above.

#### Phase One - Thinking of starting a business

- Come and talk to the knowledgeable staff at the Downtown Development Authority (DDA)
  - They can provide Market Study Information to find out if your business fits within the community's needs.
  - Discuss available Real Estate for Lease or Purchase (You can view available real estate at www.downtownhowell.org)
- · Building Permit Process & Site Review City of Howell
  - · Research appropriate licensing needed for your type of business
  - Zoning/Special Land Use
  - . Architectural drawings and layout of facilities mapped out
  - Identify funding needs and meet with appropriate funding sources (Banks, VC, Angel, etc.)
     (DDA and Chamber)

#### Phase Two - Planning & working toward starting a business

- Buildout of appropriate space (City of Howell and DDA)
- · Façade Grants (Howell Main Street Inc.)
- · Sign Incentive Information (Howell Main Street Inc.)
- · Sign Permits (City of Howell)
- · Zoning (City of Howell)
- Inspections (City of Howell)
- · Rental Registrations (City of Howell)
- Contact different county licensing authorities for appropriate licensing (City of Howell or Liv. County offices)
- · Funding secured (DDA and Chamber)
- Create marketing plan (Chamber, SBDC, SCORE)
- · Personnel needs identified, interviewed and secured (Chamber, SBDC)

#### Phase Three - Ready to Open!

- Coordinate A Grand Opening, Press Release, marketing, ribbon cuttings, anniversaries and other celebrations. (DDA/Howell Main Street/Chamber)
- . Execute a marketing strategy (DDA, Chamber)
- · Proper licensing secured (City of Howell, Liv. County)

#### Phase Four - Open for business and existing business support

- · Yearly ongoing inspections and licensing (City of Howell, Liv. County Offices)
- · Marketing your business in the district (Chamber, DDA)

#### Need more convincing? Here's how we can help:



#### **GETTING STARTED & KEY CONTACT INFORMATION**

We're here to help you on the road to development and success! Follow this brief informational guide to get you started on the path to opening your business in Howell. For more detailed information and instructions to help your business/development, view our main contact sheet.



#### MARKET DATA SUMMARY:

Valuable tool to help you understand what our residents and visitors would like to see downtown!

Market Data Summary Here

Download Full Future of Downtown Report Here



#### GOALS FOR THE FUTURE:

The future is bright in downtown Howell! Be a part of our City's Development Plans and view our vision for priority projects and concepts here.



#### **INCENTIVES & ASSISTANCE OPPORTUNITIES FOR YOUR BUSINESS**

Click here to view our **Incentives & Assistance** programs for new & existing businesses in downtown Howell including our:

Rental Assistance Program

Local Facade Incentive Program

State of Michigan Facade Program

Sign Incentive Program

Match on Main Funding Program

Other State of Michigan Incentive Programs

Source: Howell Main Street



BUSINESS DIRECTORY COMMUNITY

# Start A Business





We are so pleased to see you are interested in opening up shop in Downtown Grayling!

Grayling is a delightful community in the Heart of Northern Michigan, and on the cusp of incredible growth. Right now we have several development projects in the beginning stages that including an increase in commercial retail space on Michigan Ave, our Main Street, as well and new residential opportunities in Downtown Grayling. These exciting projects are in preparation for the economic growth spurred by the new Arauco plant being constructed just outside of Grayling. The Arauco project is projected to begin employment recruiting in late 2017, and be up and running before the end of 2018.

Below you will find some resources regarding business development here is Grayling. We strive to update the information as quickly as possible when changes are made. We also suggest visiting the City of Grayling Zoning and Economic Development website for detailed information regarding specific development sites.

Additionally, our Economic Vitality committee is hard at work updating the list of local lenders, and ways to access capital for your new business. As soon as that project is completed you will see a new button on the bottom of the page. If you can't wait to get started on your new adventure give Rae, our Program Director, a call, 989 390 7689, and she can get you some information so you can get the ball rolling.

Thank you so much for considering Downtown Grayling for your new business. We look forward to welcoming you to the neighborhood!

ZONING ORDINANCES

**NEW BUSINESS PACKET** 

ECONOMIC DEVELOPMENT STRATEGY

DOWNTOWN MARKET STUDY

Source: Grayling Main Street



GOVERNMENT

SERVICES

RESIDENTS

**BUSINESS** 

HOW DO I



**Business Incentives** 

Community Resources

**Design Services** 

Facade Grant Incentive <u>Progr</u>am

Homeshare

Life in Charlevoix Mobile App

Market Study

Match on Main Grant for Small Business

Vital Statistics

# **Economic Development**

## **Available Properties**

Locate rental information about current available properties.

### **Business Incentives**

For those who want an outdoor adventure in and around one of the most beautiful towns anywhere, Charlevoix, Michigan offers a most picturesque setting on three lakes (including Lake Michigan), a quaint, charming and vibrant downtown and one-of-a-kind festivals.

## Community Resources

Access links to helpful resources for local, state, and national websites.

## Design Services

Charlevoix Main Street offers three complimentary Design Services each year to building/business owners.

## Facade Grant Incentive Program

The Façade Incentive Grant Program is developed by the Design Committee of Charlevoix Main Street (CMS).

## Homeshare

Homesharing is an alternative way for people to meet their housing needs that provides numerous benefits to homeowners and renters alike.

## Life in Charlevoix Mobile App

Learn about the Life in Charlevoix App.

## Market Study

The Market Study identifies existing conditions, contains the analyses appropriate to describe economic opportunities, defines the opportunities shown to be sustainable, and, finally, provides the methods to move forward and seize these opportunities.

## Match on Main Grant for Small Business

"Match on Main" is a reimbursement grant program, provided by the Michigan Economic Development Corporation, for small businesses located in Select or Master level Michigan Main Street communities. Up to \$30,000 is available for eligible businesses and requires a 10% cash match. This grant program will provide funding to Select or Master level Michigan Main Street programs to support small business owners as they explore ways to improve the interior space. The goal of Match on Main is threefold: 1) to strengthen small business through working with the local Main Street program and through consulting with the Small Business Development Center thus making the business more sustainable for the long term, 2) to reactivate underutilized and vacant commercial space in MMS districts, and 3) To grow the Community's entrepreneurial ecosystem by supporting place-based businesses that fit within the Main Street Program's strategy and priorities.

## Vital Statistics

View vital statistics about Charlevoix.

Source: Charlevoix Main Street

# RECRUITMENT OVERVIEW

# High Level Overview

- Target business list?
  - Etsy, Farmers Markets, Makers Events
  - Where do you and your friends/family like to shop/eat?
  - Michigan eLibrary Gale Business: Demographics Now
  - SBDC Market Research
  - Paid subscription
- Contact business prospect + extend invitation
- Provide advance information
- Create itinerary for their visit
- Plan walking + driving tour (rehearse!)
- Make arrangements to visit available properties

- Verify visit details with prospective business
- Host business owner(s)
- "Close" the deal and follow up



Build on local assets, identity & culture

Identify and target a specific market strategy

Focus on business retention first

And Remember....





THANK YOU!