



#### **ABOUT THE SOLUTION CENTER**

The Main Street Solution Center is a free access portal to resources for communities and organizations working to revitalize and strengthen their local economies. The Solution Center's curated resources are designed to help guide and inspire local leaders and advocates as they navigate the complexities of downtown and neighborhood business district revitalization and economic growth.

#### **ABOUT THE PARTNERSHIP**

This Main Street Solution Center publication was underwritten by Michigan Main Street and Main Street Iowa. Their generous support demonstrates a shared vision and ongoing commitment to freely share knowledge, experience, tools, and best practices to fuel revitalization and economic growth in their own communities, and in locales spanning the nation.

#### **ABOUT THE CREATORS**

**Leigh Young, AICP** is Senior Main Street Specialist with Michigan Main Street and a driving force behind the creation of the Main Street Solution Center. Her deep passion for planning, placemaking, community engagement, and sustainable urban development is evident in her work to advance the cause for revitalization and economic development in downtown and neighborhood business districts across Michigan.

Jay Schlinsog, CMSM is the owner of Downtown Professionals Network (DPN), a Franklin, TN-based firm specializing in innovative, market-driven downtown and business district revitalization and economic development solutions. He brings more than thirty years of experience gained while serving as chief executive with chamber and district management organizations, and through his work with communities and organizations across the United States.

**Ben Muldrow** is a partner at Arnett Muldrow & Associates, a consultancy renowned for its creative approach to economic development, branding, and marketing strategies for small towns and cities across the nation. He brings an innovative mindset and a deep understanding of the unique dynamics of community branding to each engagement, blending traditional community values with modern marketing techniques to help communities and districts unlock their potential.



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# BEST PRACTICES MANUAL FOR CREATING A DIRECTORY FOR YOUR DISTRICT

A directory is an essential tool for any district, serving as a guide for residents and visitors to discover businesses and attractions. This manual outlines the best practices for creating a comprehensive, user-friendly, and effective directory.



#### 1. Research and Data Collection

**Compile a List:** Gather information on all businesses, services, and attractions within the district.

**Verify Details:** Confirm the accuracy of business names, addresses, contact information, hours of operation, and services offered.

**Engage Stakeholders:** Work with local businesses to ensure their information is up-to-date and to gather their input on the directory's design and distribution.

#### 2. Directory Structure

**Categorization:** Organize listings by category (e.g., dining, shopping, services) for easy navigation.

**Map Integration:** Include a detailed map highlighting the location of listed businesses.

**Indexing:** Provide an alphabetical index of businesses for quick reference.

#### 3. Design and Layout

**Branding:** Ensure the directory reflects the Main Street district's branding for consistency in marketing materials.

**Readability:** Use clear, legible fonts and a layout that is easy to follow.

**Accessibility:** Consider the needs of all users, including those with visual impairments, by incorporating <u>accessible design principles</u>.

#### 4. Content Inclusion

**Essential Information:** Each listing should have the business name, address, phone number, website, social media links and a brief description.

**Visual Appeal:** Incorporate photos or illustrations to make the directory more engaging.

**Editorial Content:** Consider including content such as a welcome message, historical facts, or upcoming events.

#### **5. Digital Presence**

**Online Directory:** Create a digital version of the directory for access via the organization's website.

**Search Functionality:** Implement a search feature to allow users to find businesses quickly.

**Mobile Optimization:** Ensure the online directory is mobile-friendly via a website plugin, app version, or similar tool.

#### 6. Printing and Distribution

**Quality Materials:** Use high-quality paper and printing techniques to ensure durability and a professional appearance.

**Strategic Distribution:** Place directories - along with table tents, window decals and other props inviting users to download the directory or app via a QR code - in key locations, like local businesses, visitor centers and hotels.

**Regular Updates:** Plan for periodic reprints to update listings and distribute new editions.



#### 7. Marketing and Promotion

**Launch Event:** Consider an event to celebrate the release of the new directory and encourage businesses to promote it.

**Cross-Promotion:** Leverage social media, newsletters, and local media to raise awareness about the directory.

**Partner Engagement:** Involve community partners in the distribution and promotion of the directory.

#### 8. Funding and Sponsorship

**Advertising:** Offer advertising space within the directory as a revenue source.

**Sponsorship:** Seek sponsors to help cover the costs in exchange for prominent recognition in the directory.

#### 9. Feedback and Improvement

**User Feedback:** Collect feedback from users and businesses to inform improvements in future editions.

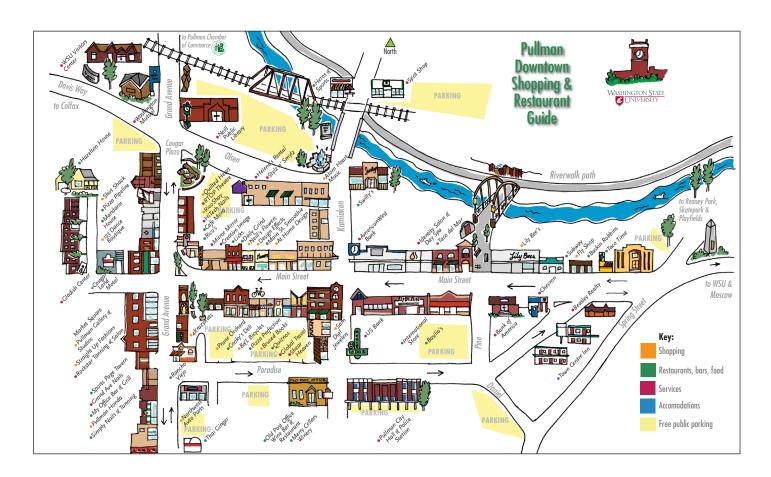
**Metrics:** Track distribution numbers and website visits to gauge usage and popularity.

#### 10. Sustainability

**Environmental Considerations:** Use eco-friendly materials and consider a take-one-leave-one policy to minimize waste.

**Budgeting:** Allocate funds in the annual budget for the maintenance and updating of the directory.

A well-crafted downtown directory not only serves as a guide but also as an ambassador for the district, encapsulating its identity and vibrancy. By adhering to these best practices, your directory will be an invaluable resource, enhancing the visibility of local businesses and enriching the community experience.





## **SAMPLE DIRECTORIES**

# 60 explore

# ARTS • ENTERTAINMENT

- E1 Blue Moon Gallery and Frame 24 E. Main St. (828) 565-2566 (828) 583-2294 number 74rts or number 74rts.org
- E3 Co-Ed Cinema 79 W. Main St.
- E4 DFR Lounge (dov 44 E. Main St. (828) 966-7619 dfrlounge
- F5 Dragonfly Gallery 72 S. Broad St. (828) 986-5099 rebeccakahrs.com
- F6 Fine Flowers Brevard
- E7 Green Blanky Studio
- E8 Hollingsworth Gallery 147 E. Main St., Unit 201
- E9 Lezard Brevard 4 W. Main St. (upsta (828) 885-2149 lezardbrevard.com

E11 Red Wolf Gallery 8 E. Main St. (828) 862-8620 redwolfgallerync.com

E12 Sun Dragon Art & Fiber 35 S. Broad St. (828) 877-3550 sundragonartandfiber.comm

F13 The Color Wheel Gallery 4 W. Main St., Suite 1-3 (828) 399-9504

E14 The Lucy Clark Gallery & Studio 51 W. Main St. (828) 884-5151 lucyclarkgallery.com

E15 Transylvania Heritage Museum 189 W. Main St. (828) 884-2347 transylvaniaheri

Lorem ipsum

# DOWNTOWN BREVARD

#### MARK YOUR CALENDARS!

WHITE SQUIRREL WEEKEND · MEMORIAL DAY WEEKEND

ART IS IN THE AIR · SEPTEMBER HALLOWEENFEST · OCTOBER

LIGHT UP THE NIGHT · DECEMBER

Join Heart of Brevard for these signature events and more! Scan the QR code to see the full roster of our community even



#### COMMUNITY PARTNERS







The UPS Store mg



# **SHOPPING & DINING** montown Brevard



Bringing Downtown to Life @heartofbrevard

# 60 dine

- D1 Big Mike's 12 S. Gaston St. (828) 884-3663 bigmikesnc.con
- Blue Ridge Bakery 86 W. Main St. (828) 883-8444 blueridgebakery.com
- D3 Bracken Mountain Bakery 42 S. Broad St. (828) 883-4034 Strackenmountainbakery
- Brevard Brewing Company 63 E. Main St. (828) 885-2101 brevard-brewing.com

- D6 Canto 34 114 W. Main St. (828) 883-3473 @canto34
- D7 Cup & Saucer 36 E. Main St. Ste. A (828) 884-2877 cupandsaucernc.com
- D8 C&S Mercantile 36 E. Main St. Ste. B (828) 884-2877 cupandsaucernc.com/mercant
- D9 Downtown Chocolates 30 Times Arcade Alley (828) 877-2378 Downtown-Chocolates
- D10 Jordan Street Cafe 48 W. Jordan St. (828) 883-2558 thejordanstreetcafe.com
- D11 Kilwins Brevard 52 W. Main St. (828) 966-5924 kilwins.com/brevard
- D12 Love Eat Thai Kitchen

- D13 Maya's Seafood Grill 55 E. Main St. (828) 883-3224 Mayas-Grill
- Papa L.E.W (dov
- D16 Plaza Garibaldi 76 E. Main St. (828) 884-2090
- D17 Quixote Fine Cuisine 43 S. Broad St. Ste. 101 (828) 966-4554 quixotebrevard.com
- D18 Quotations Coffee Cafe 147 E. Main St. (828) 883-8966 quotationscafe.com
- D19 Rocky's Grill & Soda Shop 50 S. Broad St. (828) 877-5375 rockysnc.com
- D20 Sully's Steamers 33 E. Main St. (828) 966-3378 sullyssteamers.com
- D21 The Blind Mule
- D22 The Bohemian Restaurant
- D23 The Falls Landing (828) 884-2835 thefallslanding.com
- D24 The Handlebar (828) 862-5111 earthmountainbicycle.com

#### DINING • DRINKS • EATERIES (continued

- D25 The Square Root
- D26 Wild Morel
- D27 Wine Down on Main



#### CLOTHING • SHOES • ACCESSORIES

- C1 Brevard Clothing Co.
- Children's Center Emporium
- C3 D.D. Bullwinkel's Outdoors 60 E. Main St. (828) 882-4700 ddbullwinkles.com
- C4 Lilly T's Clothing
- C7 Rae + Ivy
- HOME DECOR ANTIQUES H1 3oak Handcrafted **H6** PLATT HOME
- H2 Brevard Home and Garden 16 W. Main St. Main St. irdhomeandgarden.com
- **H3** Brevard Marketplace 40 N. Caldwell St. (828) 986-3711 brevardmarketplace.com
- H4 Gravy 17 W. Main St. (828) 862-4900 Gra-vy
- H5 MANtiques 68 W. Main St. (828) 884-9021 mantiquesno.com

- C5 Magnolia Vintage Co. 67 E. Main St.
  - C6 Poplar & Ash 14 E. Main St. (828) 829-1942 poplarash.com

  - H7 Roost Interiors
  - 35 W. Main St. (828) 884-2012 roostinteriors.net

- \$1 A Blast from the Past
- \$2 Brevard Hemp 19 N. Caldwell St. (828) 884-8420 brevardhemp.com
- \$3 Brevard Yoga Center 219 W. Main St. (828) 699-9642 brevardyogacenter.com
- **D4** Broad Street Wines
- \$5 Camp Pacs 147 E. Main St., Unit 201 1-800-248-CAMP
- S6 Crystal Mountain Gem Mine

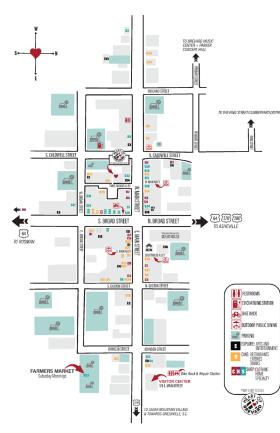
- 66 E. Main St. (828) 862-5111 earthmountainbicycle.com Harris Ace Hardware
- \$10 Highland Books
- \$11 Hunters & Gatherers 40 W. Main St. (828) 883-3709 coolamericanproducts.com
- \$12 Local Color 36 S. Broad St. (828) 384-0684 LocalColorShop
- \$13 Main Street Ltd. 147 E. Main St. Unit 201 (828) 884-4974 mainstreetltd.com

#### SPECIALTY SHOPS • JEWELRY

- \$14 Natural Elements Bath and Body
- \$15 Newfound Artisan 22 W. Jordan St. (828) 384-3190 newfoundbrevard.com
  - \$16 O.P. Taylor's 16 S. Broad St. (828) 883-2309 optaylors.com
    - - \$18 Penny Lane Exchange 32 S. Broad St. (828) 883-4645 pennylanexchange
      - \$19 Rocky's Corner Market 48 S. Broad St. (828) 862-4577 rockyscornermarket
      - \$20 Spice It To A Tea 64 W. Main St. (828) 606-0033 spiceittoatea.com
      - \$21 Starfangled Press 36 W. Jordan St. (828) 484-1284 starfangledpress.com
      - \$22 The Brown Bean Coffee Roasters 57 W. Main St. (828) 883-2233 thebrownbean.net
      - \$23 Transylvania Farmers Market 200 E. Main St. (828) 548-0660 transylvaniafarmersmarket
      - \$24 White Squirrel Shoppe 6 W. Main St. (828) 877-3530 whitesquirrelshoppe.com

# HOPPING DINING

# ES CONTRACT Mondow Brown

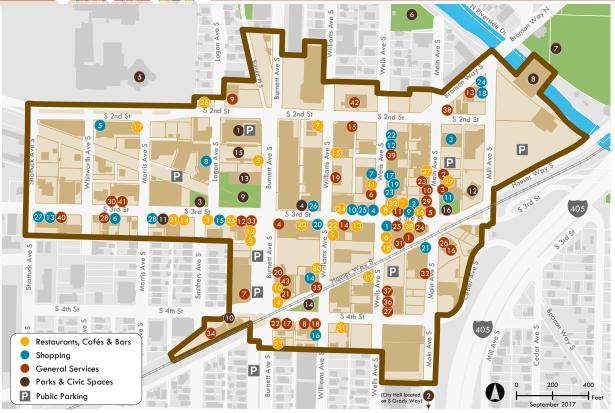




## **SAMPLE DIRECTORIES**



# **Downtown Directory**



- 1 8 Bit Arcade Bar Blossom Vegetarian Restaurant
- Burger Town
- Burnett's Pub
- Cedar River Café
- Cedar River Smokehouse
- Cheers Bar & Grill
- Common Ground Coffee & Cupcakes
- O El Burrito Loco
- 10 Fit Bar Café
- 11 Four Generals Brewing
- (D) Ginger Terivaki
- ß Hacienda Santa Fe Restaurant
- 12 Heaven Sent Fried Chicken
- IS JP's Williams Ave Pub
- liberty Café

- D Luther's Table
- Melrose Grill
- New Zen Japanese Restaurant
- 2 Pho 801/Yoggi Frozen Yogurt
- Red House Beer & Wine Shoppe
- Rubattino's Restaurant/Delancy's on 3rd
- Smoking Monkey Pizza
- 23 Taqueira El Kiosko
- 7 The Berliner Pub
- 7 The Local 907
- (1) Whistle Stop Ale House

#### Shopping

- 1 4 Sisters Holistic Remedies
- Anitques 4U
- 3 Ben's Loans
- 4 Black Chow Antiques
- 5 Chici Baby's Consignment & Style Boutique
- **6** Cugini Florist
- D-Pad Retro Gaming & Collectibles
- 8 Eye & Contact Lens Center/Bernie's Optical 22 Sherwin-Williams Paint Store
- Game Xplosion
- 10 Garland Jewelers
- **M** GHY Bikes
- 12 Junkyard Bones
- 13 L A Frames
- Lake Washington Windows & Doors

- (B) Marianna Ristorante
- 20 Naan-N-Curry

- The Tattoo Rose Coffee Shop
- O Uncle Mo's Snappy Inn
- Yummy Juan's

- 15 Little Quadoo Consignment
- 16 Modern to Vintage Furniture
- Pinto's Gun Shop (B) Poodie's Pet Palace
- R&D Thrift Store
- 20 Seattle Auction House
- 2 Sewing Machine Service Company
- St Charles Place Antiques
- 2 Stereo Centro
- 25 The Comic Hut
- **20** Urban Sprouts
- Viking Sewing & Vacuum
- 28 Why Too Grocery

- Allstate Insurance
- 2 Ancient's Arts Tattoo & Piercing
- Azteca Boxing Club
- Bank of America
- 6 Bella Blue Hair Salon
- 6 Bianco & Co Salon Spa
- Brag Salon
- 8 CD Danza Salon & Spa
- O Chase Bank
- (ii) Chuan Tao Kung Fu
- CK Nails and Spa
- Custom Pressed Tees
- 13 Diamond Tattoo & Body Piercing
- Eagle Home Mortgage
- 15 First Financial Northwest Bank
- Griffith/Rush Drake Insurance Group
- Hair We Are
- 18 Handsome Devil Ink
- 19 Hot Yoga Renton
- 20 Image Salon
- 2 Joann Nails & Spa Julia's Oasis

Let It Ride Casinos

General Services

- Linda's Barber Shop Linda's Barber Shop
- Marshawon's Salon
- Mr. Naturalz Salon
- Northwest Black Belt Academy
- Obelisk Piercing & Fine Jewelry
- Pearl Studio Event Design and Décor
- Pro-Cuts by Sophia
- Puhich Cleaners
- 🚳 Qualstar Credit Union
- 3 Rain City Catering
- Renton License Agency
- 🔞 Revive Bodyworks Day Spa
- State Farm Insurance
- Sweet P Beauty
- The Renton Printery
- 4 TND Event Rentals and Supplies
- 4 US Bank
- Vigor Ground Fitness and Performance

## Parks & Civic Spaces

- City Center Parking Garage
- 2 City Hall
- 3 Gateway Park Griot Gallery Art Center
- **5** IKEA Performing Arts Center 6 Jones Park
- 8 Library
- Liberty Park
- Piazza Park
- Renton Chamber of Commerce
- Renton Civic Theatre
- Renton History Museum 13 Renton Pavilion Event Center
- Tonkin Park 15 Transit Center
- 18 Veterans Memorial Park



For more information on Downtown, please visit www.RentonDowntown.com

# **SAMPLE DIRECTORIES**



Welcome to Downtown Phoenix!

From award-winning restaurants restaurants to exciting sports events and concerts, Downtown Phoenix is the epicenter of fun things to do in the area. Come see for yourself—the door is open.

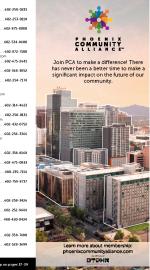
5 Downtown Phoenix Nightlife Options By Mer Norwood • 8

Reaching
for the Sun:
Downtown's
conic
Westward Ho
by Douglas C Towne + 18



# Downtown Phoenix EAT + DRINK

LAITDRINI
AMERICAN Adams Table Patio & Bar-Hyatt Place
Anhelo
Arizona Wilderness DTPHX
Arrogant Butcher, The-CityScape
Barrel & Bushel-Hyatt
Blue Hound Kitchen & Cocktails- Hotel Palomar
Breakfast Club, The-CityScape
Carcara-Sheraton Phoenix Downtown 602-262-2500 340 N. 3rd St. marriott.com
Chick-fil-A-Taylor Place 602-496-6715 120 E. Taylor St. chick-fil-acom
Compass Arizona Grill, The-Hyatt
Conceptually Social Catering
Dog Haus Biergarten
Dust Cutter-Renaissance Hotel
Engrained -ASU Downtown
Five Guys Burgers & Fries-CityScape
Hanny's
Hooters-Arizona Center
Huss Brewpub-Phoenix Convention Center 225 E. Monroe St. hussbrewing.com
Ingo's Tasty Food
Jacy 6 Dakota's-Westin
200 W. Portland St., Ste. 101 thelarderandthedelta.com
Larry PHX. The-Galvanize
Opposite: Charl Stephen Jones   The Larder + the Dehall Photo: Nyle Nemier



Barcoa
829 N. 1st Ave. barcoaphr.com
Bar Smith
Bitter & Twisted Cocktail Parlour
1 W. Jefferson St. bitterandtwistedaz.com
Copper Blues Rock Pub & Kitchen-CityScape. , 480-719-5005 50 W. Jefferson St., Ste. 200 copperblueshive.com
Crescent Ballroom
Floor 13-Hilton Garden Inn
Garden Bar 602-824-2385 822 N, 6th Ave. gardenbarphs.com
GenuWine Artzona-Union et Roosevelt 602-682-7494 888 N.1st Ave., Ste. 101 genuvinesrizors.com
Greenwood Brewery 602-875-8577 425 E. Roosevelt St. greenwoodbrews.com
Little Rituals-Residence Inn/Courtyard
Luckys Indoor Outdoor
Melinda's Alley-Renaissance Hotel

	rch Theatre
122 E	Washington St. facebook.com/monarchtheatre
Monr	pe's-Hilton Garden Inn
15 E.	Aonroe St. hiltorgardeninn3.hilton.com
	nix Bourbon Room-CityScape 602-607-560
	efferson St. phoenisbourborroom.com
Pigtai	ls Cocktails
1 E. W	ashington St., Ste. 128 thewhiningpig.com
	Up Live-CityScape
Valler	Bar 602-368-312
130 N	Central Ave., Basement valleybarphiccom
Yan B	uren. The
401 Y	(, Van Buren St., thevaribuserphs.com
	ng Pig. The
COF	EE & SWEETS
	louse Coffee-Biomedical Campus 623-239-929 5th St. http://ecoffee.com
	Onuts-101 North
	1st Ave. Sie 100 hospdorutsiz com
Ross	Conuts-Arizona Center 602-388-855
	3rd St., Ste. 1195 bossdorutssz.com
Limina	scontinued on page 12













Lustre Booftop Bar Hotel Palomar 2. E. Niferson St. Ilustreoropies com Albejte le's Sports Grill. 24. H. Zandist. Impressoon Match Market B. Ber - Found are Hotel 100 N. Central New. Intarchin colin Alberto Sarc Le Convention Centre 100 N. 36 St., investigation of the 100 N. 36 St., investigation of the Occurse Hotel Chicken 45 W. Jefferson St., Se. K. montreel Morning Squeece. 1. N. 1 st. I. morningspuece.com Park Downtown.









EVERYONE
IS INVITED!
THAT IS SECRET THE TOTAL THE TOTAL

#### Take a Self-Guided Walking Tour of Downtown Phoenix



